

# Digitalization and AI

*Technology that adapts  
to improve people's lives*

Henk van Houten  
Chief Technology Officer  
ESI Symposium, April 9th, 2019





# Digitalization

The force behind  
the transformation  
of Philips



# Philips became a Conglomerate through **Diversification**: Innovation in **Vacuum** Electronics, then **Digital** Electronics

## **Vacuum Electronics**

- Lighting
- Radio
- TV
- Cameras
- X-Ray
- Passive Components
- Magnetic Materials
- etc

## **Digital Electronics**

- Semiconductors
- Displays
- Optical Storage
- Medical Systems
- Data Systems
- Mobile Phones
- Telecom
- LED and the IoT

# Digitalization spawned Deverticalization



Philips radio in the late 1960's



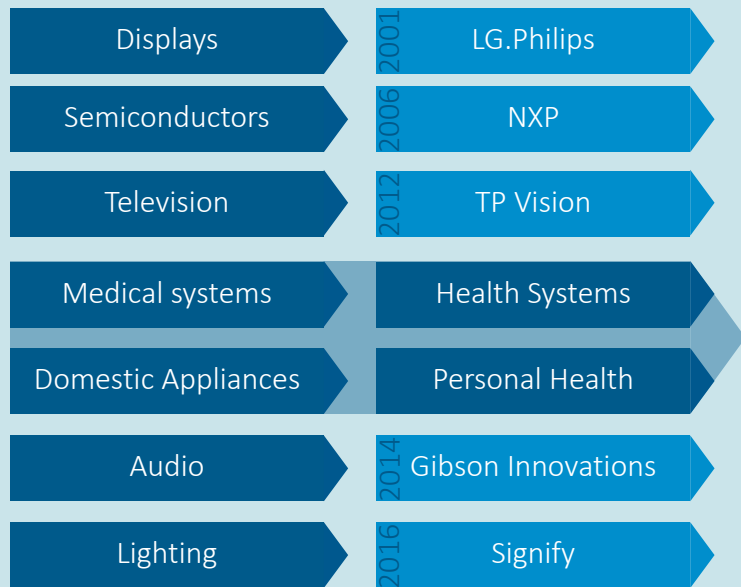
Philips Ambilight TV introduced 2004



# Digitalization led to Deverticalization

## Deconstructing the Conglomerate

From a diversified tech conglomerate....



*Not exhaustive*

...to a focused company in HealthTech

**Organic growth through innovation:** e.g. Genomics, Digital Pathology, Cardiology Informatics, Image Guided Interventions, Air,...



**Inorganic growth through acquisitions + innovation:** e.g. Respironics, Volcano, Spectranetics, VitalHealth, TomTec,...



# Philips Today

A focused leader in health technology

**EUR 1.8 billion**  
invested in R&D in 2018

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**65,000 patents**

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**#1 ranking**  
for medical technology patents  
filed at the European Patent  
Office in 2017

**2018 Top 100  
Global Innovator**  
for the sixth year in a row  
according to Clarivate Analytics

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**~60%**  
of R&D personnel in software  
and data science

# The digital revolution: how photography evolved



Mechanization



Digitization



Integration



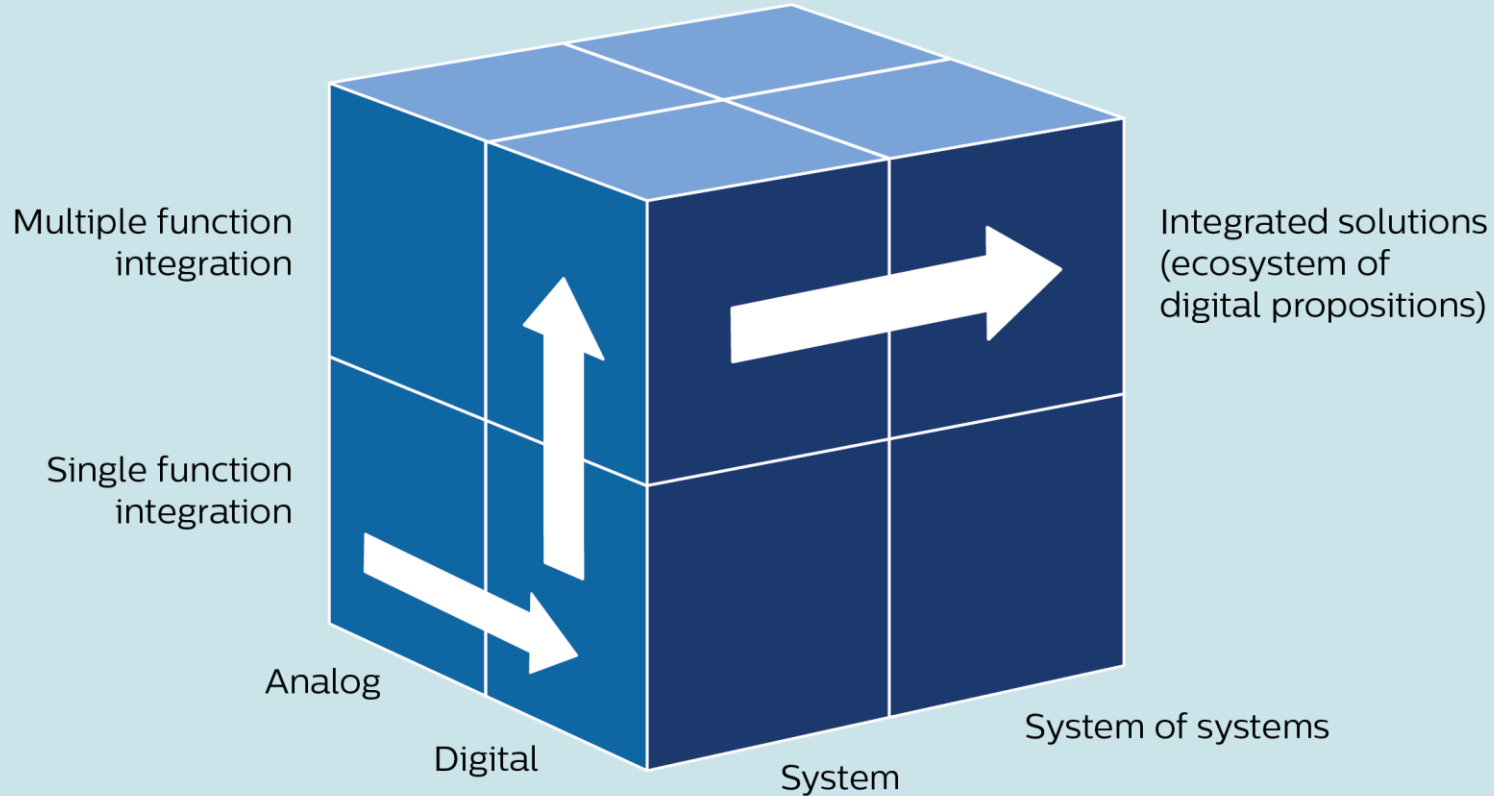
Internet

An ecosystem of digital propositions



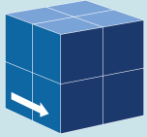
# The pathway of the digital revolution

Disrupting industries and society





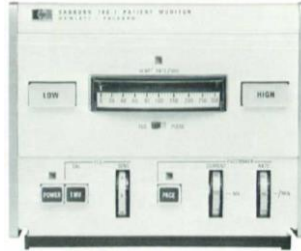
# Patient Monitoring start: analogue, single function



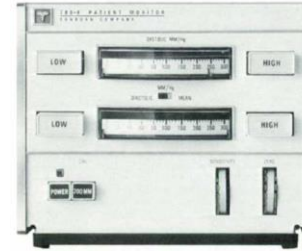
Sanborn –  
First portable  
ECG Machine, 1928



First  
Patient Monitor  
'Viso-Scope', 1957



Cardiometer



Blood Pressure Monitor



Body Temp and  
Respiration Rate



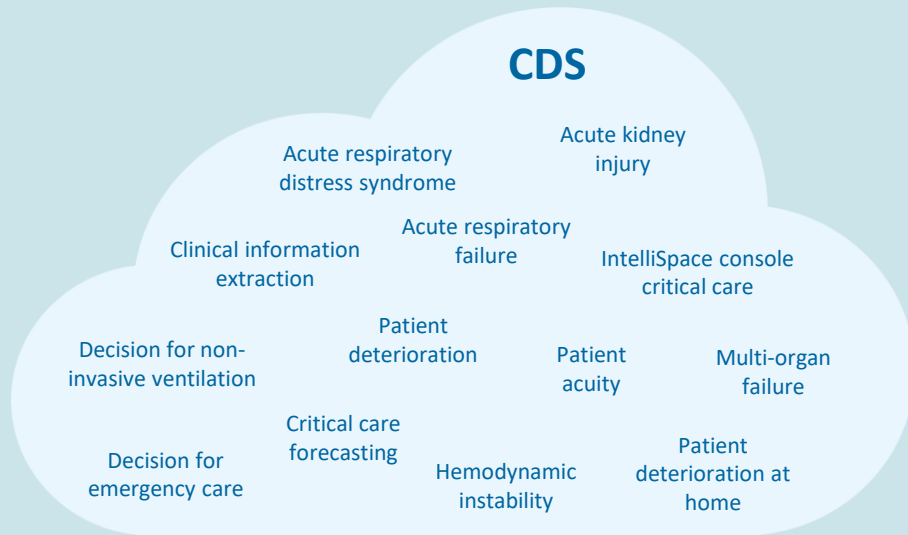
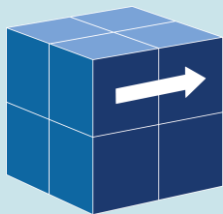
Patient Monitoring  
in the ICU today

Digital  
monitoring  
platform:  
**all basis  
measurements  
plug and play**

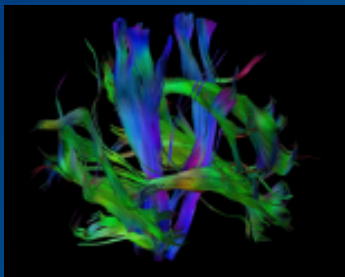




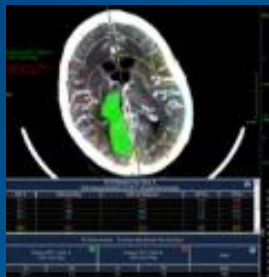
# Coming up: decision support and analytics in the cloud



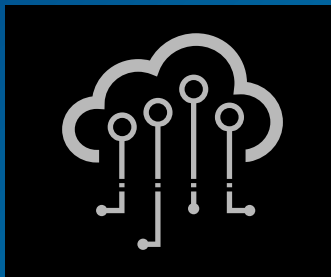
# Going forward, digital technologies will help transform healthcare in many different ways



**Advanced Visualization**



**Quantification**



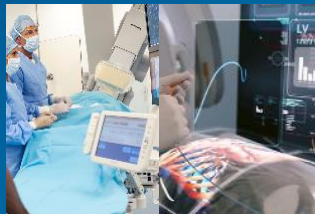
**IoMT and cloud**



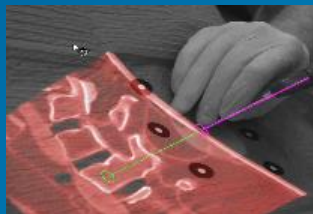
**Ubiquitous Patient Monitoring**



**Smart Catheters**



**Navigation Technologies**



**AR/VR**



**Digital Twin**



**Adaptive Intelligence**

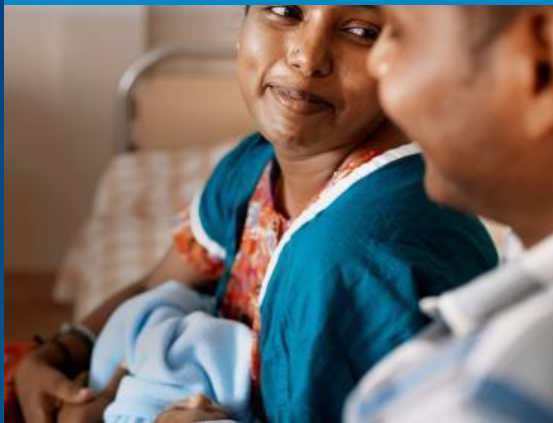


# Solutions and Outcomes



# The way the world looks at health is changing

Value-based healthcare



Population health



Consumerization of healthcare



This requires a shift from product to solution and from transaction to relationship

# Innovative value-added, integrated solutions

*Developed to better meet customer needs and capture greater value*

Packaged suite of systems, smart devices, software and service

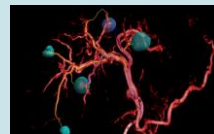
## Image-guided therapy solutions



Image-guide therapy systems



Smart catheters



Disease-specific navigation software



Cath lab management, services, consulting

## Early warning of patient deterioration



Monitoring



Cableless measurements, biosensors



IntelliVue Guardian software



Integration, services, consulting

## Total sleep management solutions



Dream Series therapy devices



Care Orchestrator Care Management Platform



Patient services



DreamMapper patient engagement

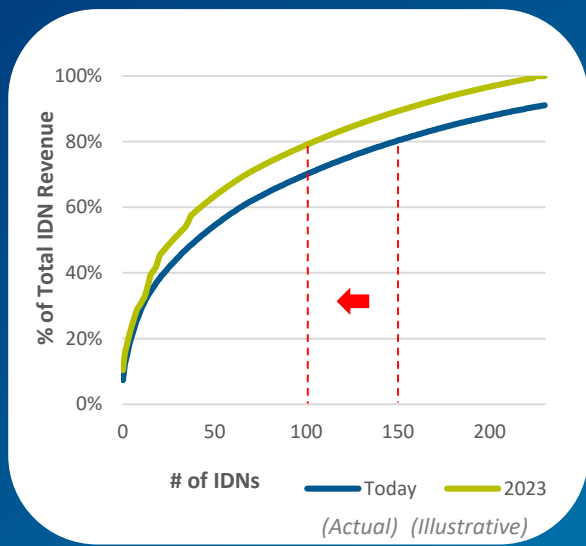


# Hospitals are consolidating & Industrializing

*Leading to shifting customer needs*

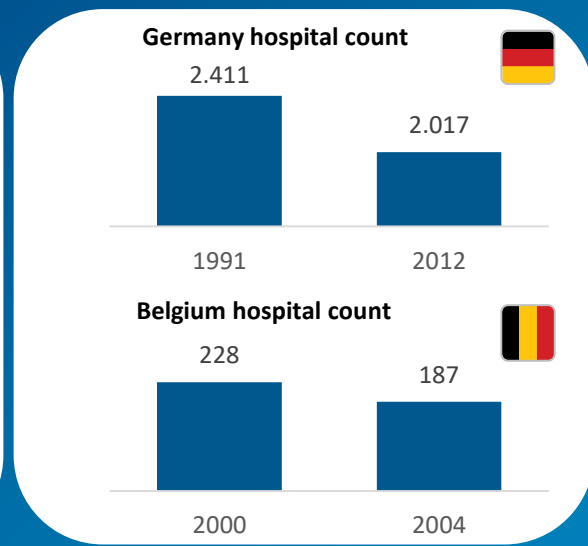
## North America:

~80% of IDN spend will be controlled by top 100 IDNs by 2023



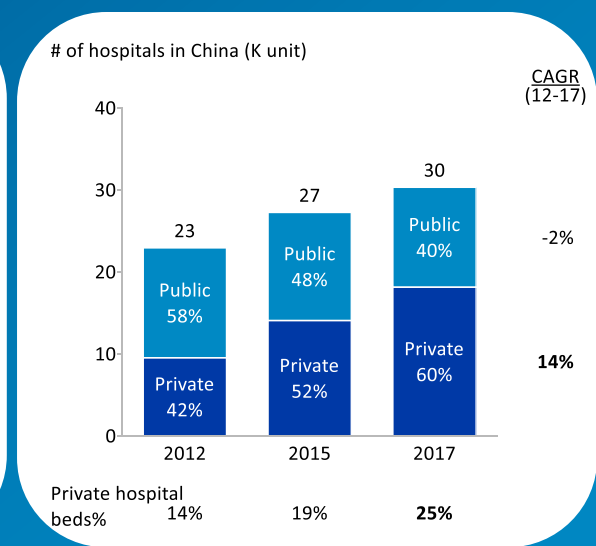
## Europe:

Hospitals have been consolidating across major markets



## China:

Private hospital growth continues, while public hospitals are declining





# C-Suite customers need new types of innovation

## Partnering opportunities to cope with challenges



**CEO**

Focusing on  
outcomes

New business  
models



**CIO**

System  
interoperability  
across care sites

Data and system  
security



**Chief Nursing Officer**

Patient and  
caregiver  
satisfaction

Outcomes



**CMO**

Linking hospital  
care with the  
home

Optimizing clinical  
operations and  
workflow



**CFO**

Cost reduction

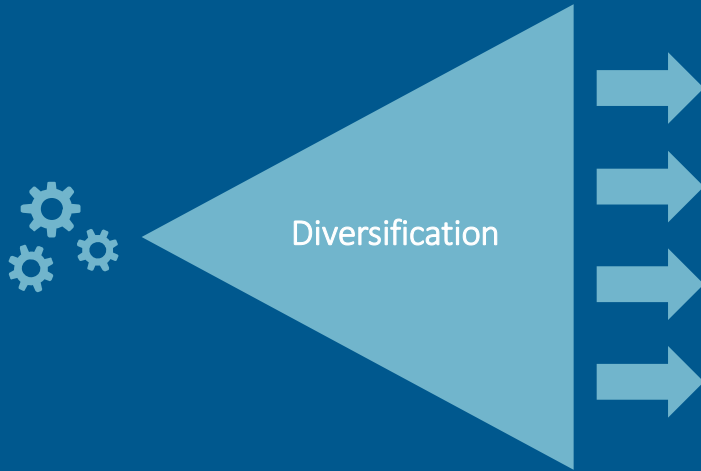
New financing  
models

Outsourcing, e.g.  
Radiology

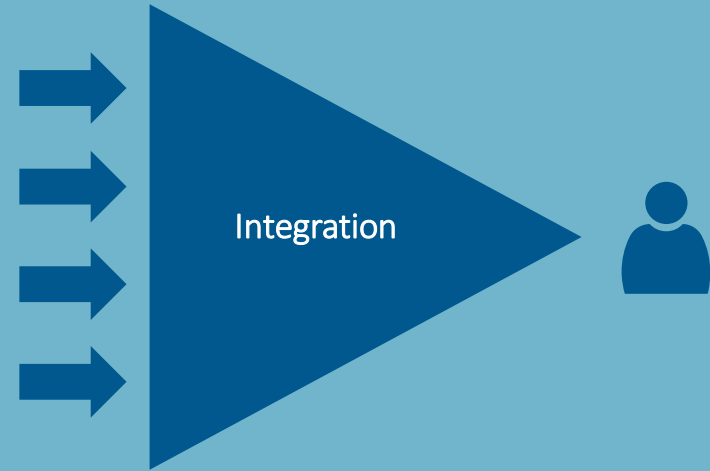
# Moving from products to solutions is transformative



Technology push: maximize  
product opportunity



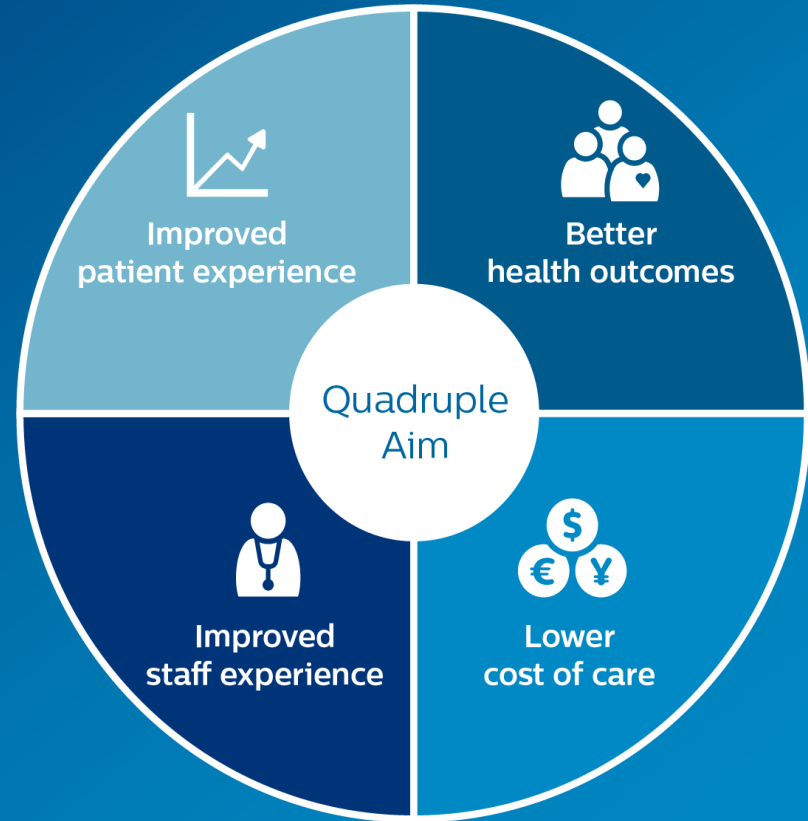
Solutions pull: maximize  
customer opportunity



It is only a solution if it addresses the customer KPI's: *becoming an outcomes company*

# Becoming an Outcomes Company

## Our new North Star: The Quadruple Aim





Win with solutions along the health continuum

# Guardian Early Warning connected care solution – addressing the Quadruple Aim



## Health outcomes

**86%** reduction of Cardiopulmonary Arrests<sup>1</sup>

**66%** reduction in mortality of patients transferred to the ICU<sup>1</sup>



## Patient experience



Patients feel safer in general care unit<sup>2</sup>



Faster hospital discharge<sup>2</sup>



## Cost of care

**24%** reduction in ICU admission rate<sup>1</sup>



can reduce length of stay<sup>2</sup>



## Staff satisfaction

**35%** reduction of severe Adverse Events<sup>1</sup>

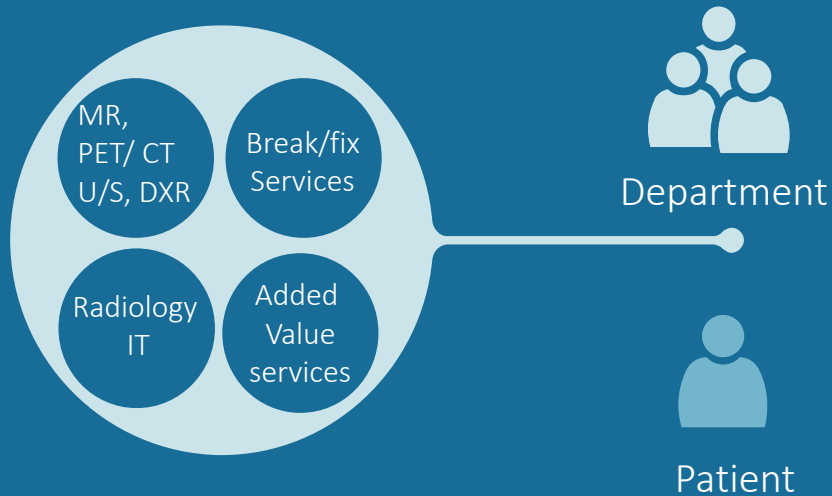
**52%** improvement in notifications to trigger interventions<sup>1</sup>

<sup>1</sup>Subbe et al. Effect of an automated notification system for deteriorating ward patients on clinical outcomes. Critical Care (2017) 21:52. Effect of an automated notification system for deteriorating ward patients on clinical outcomes. 2. Lilly CM, et al. Hospital Mortality, Length of Stay and Preventable Complications Among Critically Ill Patients Before and After Tele-ICU Reengineering of Critical Care Processes. JAMA. June 2011

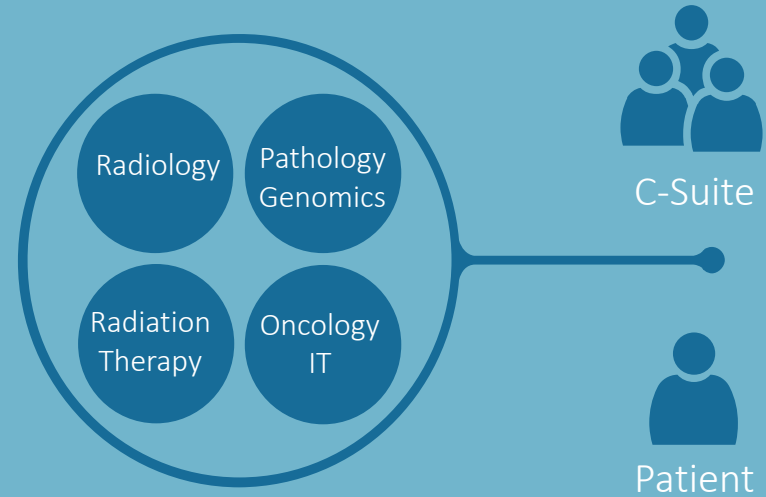
# Solutions can be at department or enterprise level



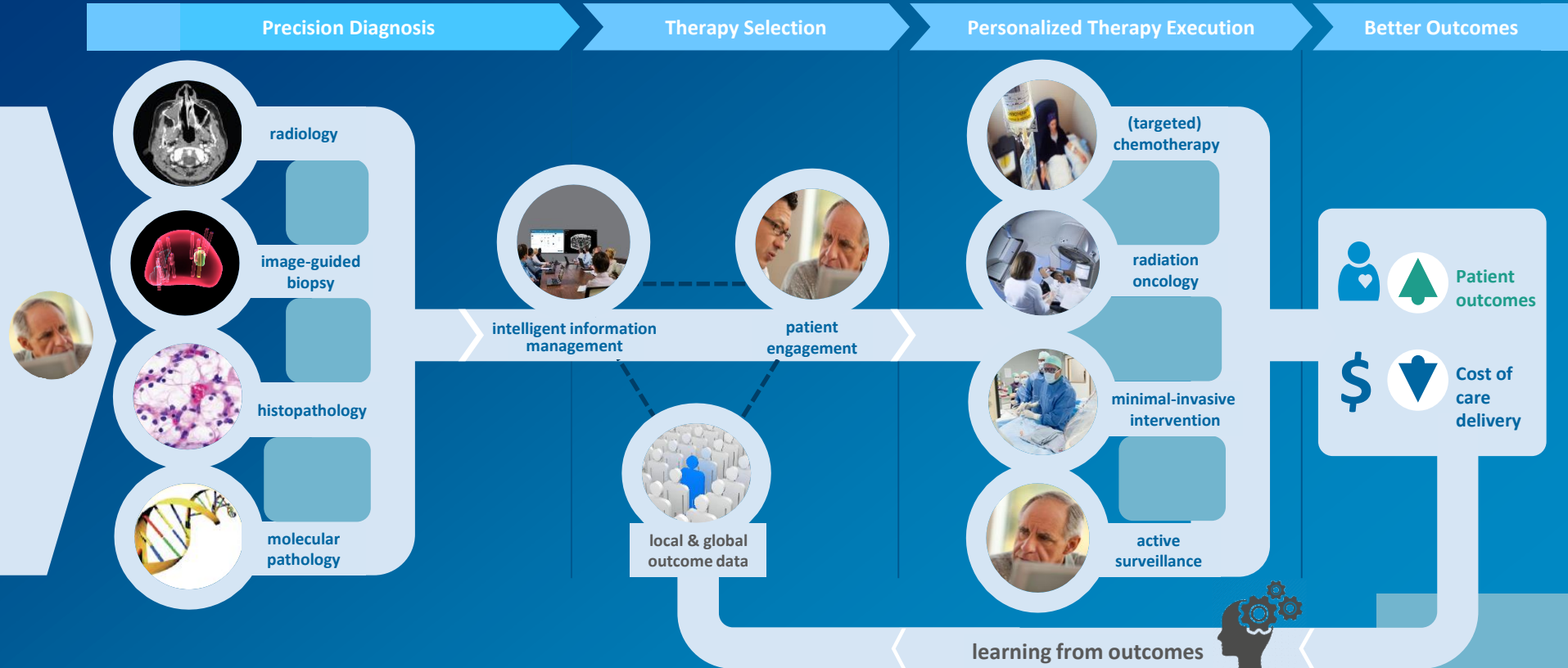
## Department – Radiology



## Enterprise – Oncology



# Cancer Care from Diagnosis to better Outcomes



# Connected Oncology Demonstrator for Prostate

Presented at Astro 2018



## Diagnostics



IntelliSpace portal



UroNav



IntelliSite digital pathology

## Treatment selection & Follow-up



IntelliSpace Precision Medicine



IntelliSpace Pathways

## Treatment planning & execution



IntelliSpace Radiation Oncology

Designed to enable

**same-day  
simulation to  
treatment**

Prepared for

**1-click  
planning**

Prostate treatment  
plan creation within

**25 minutes**

Accuracy of  
AutoContouring

**≥70%**



Solutions need unlocking  
the power of Data

HealthSuite as “System of  
Engagement”



# Customer needs related to Data



Access to, and control of, personal data sharing

Consumers, patients and informal caregivers



Actionable clinical insights where, how and when relevant

Health and wellness providers



Analytics to help manage patient populations and reduce financial risks

Administrators



Open APIs, meets industry standards, compliant cloud infrastructure

Developers



Interoperability, privacy and security to ensure secure data exchange

IT professionals



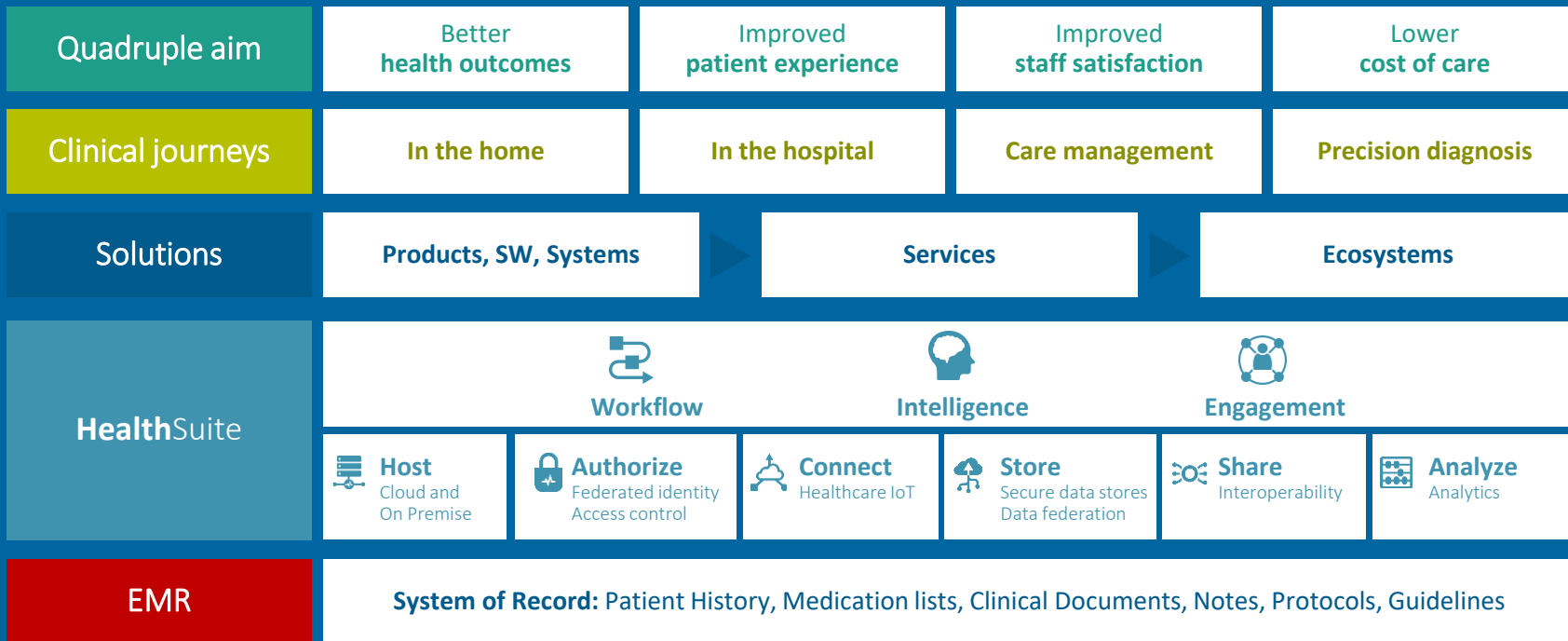
Analytics, machine learning and artificial intelligence

Researchers

Seamless, connected care that fits the workflow and daily routines of staff



# HealthSuite – a unique Platform evolving into a **System of Engagement** on top of the EMR\*



\*and other Hospital IT systems for billing, lab mgt etc



## Enabling Virtual care

Making scarce resources available 24/7  
Optimization of resources and better quality  
of care, by virtual consults, networked care  
and remote monitoring

eICU

**Remote Monitoring**

**Command Center**





# SleepCare

## Empowering consumers to manage chronic disease

### Direct Consumer Engagement



**>3 million consumer visits annually to our websites**

### Diagnostics



**Leader in lab and home sleep tests**  
**#1 in the United States**

### People-centric Therapy



**Award-winning Dream Family fuels market growth**

### Connected Proposition



**~5 million devices connected**  
**>575K registered DreamMapper users**

### Care Management Services



**>325k patients managed**  
**Expanding across US, UK, France and India**

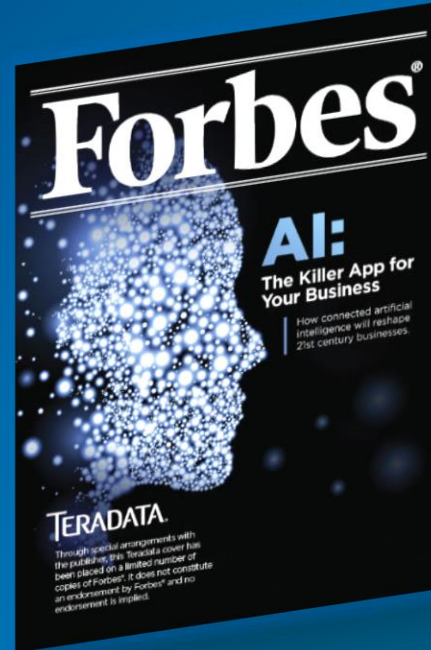
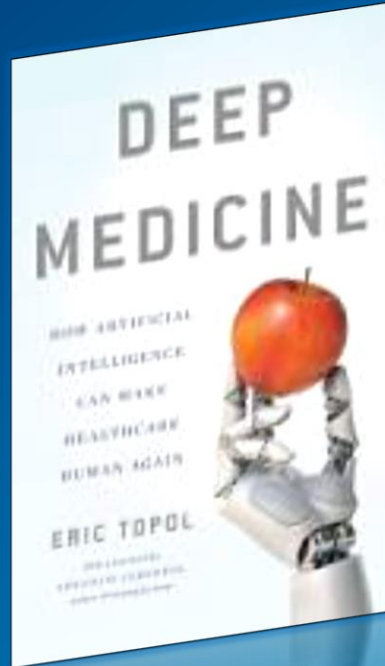
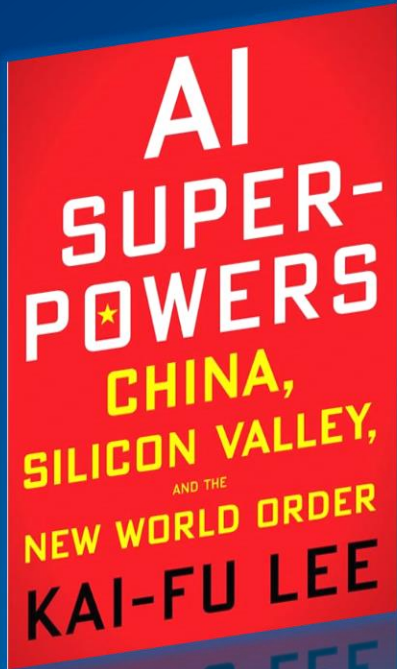
**Insights from 2.3 billion nights of cloud-based data enables improving care pathways and services**



The next wave:  
Adaptive Intelligence



# Everyone is talking about Artificial Intelligence





# The opportunity of AI in Healthcare

- AI applications can potentially create \$150B in annual savings for US healthcare by 2026
- Growth in the AI health market is expected to reach \$6.6 billion by 2021— a CAGR of 40 %
- In just the next five years, the health AI market will grow more than 10x.
- Opportunities are in **clinical, operational, and financial domains**

Application	Value*
Robot-Assisted Surgery	\$40B
<b>Virtual Nursing Assistants</b>	<b>\$20B</b>
<b>Administrative Workflow Assistance</b>	<b>\$18B</b>
Fraud Detection	\$17B
<b>Dosage Error Reduction</b>	<b>\$16B</b>
Connected Machines	\$14B
<b>Clinical Trial Participant Identifier</b>	<b>\$13B</b>
Preliminary Diagnosis	\$5B
<b>Automated Image Diagnosis</b>	<b>\$3B</b>
Cybersecurity	\$2B
<b>Total</b>	<b>~\$150B</b>

\* Frost and Sullivan, by 2026



# AI is starting in the cloud, but will become embedded as well

- AI software providers are tailoring their AI models and algorithms for deployment on machines and devices outside the data center
- Chip manufacturers are increasingly embedding support for AI directly into devices
- AI chips are being developed that can perform complex computations but consume minute amounts of power
- Machines with embedded AI are beginning to appear in many industries, including health care
- Annual shipments of devices with embedded AI are projected to increase from 79 million last year to 1.2 billion in 2023

## NVIDIA Jetson Nano is a \$99 Computer Built for AI, Powered by Ubuntu (Updated)

By Joey Sneddon · Updated 22 March 2019

Tweet Share

NVIDIA has unveiled its latest diminutive developer device: a \$99 computer with full support for (you guessed it) Ubuntu.

Sold as a complete compute solution, the [Jetson Nano Developer Kit](#) wants to let embedded designers, researchers, and DIY makers harness the power of AI, all at an affordable price.



The NVIDIA Jetson Nano



## Coral Dev Board

## INTEL® COMPUTE STICK







# Dealing with AI responsibly will be key to success

**Appropriate validation** on well curated , annotated, and representative test data is key (avoiding bias)

We must be mindful about customer/patient concerns related to **their personal data**

Trustworthy companies become **preferred data partners**

Ethical dimension is very important. AI must not **harm or adversely affect citizens**

When it comes to legal requirements, **transparency, choice and access** are fundamental principles

# Philips positioning is *Adaptive Intelligence*

Using AI to help turn large amounts of data into actionable insights to support and empower people



Enhances the  
people who use it



Adapts to  
the context



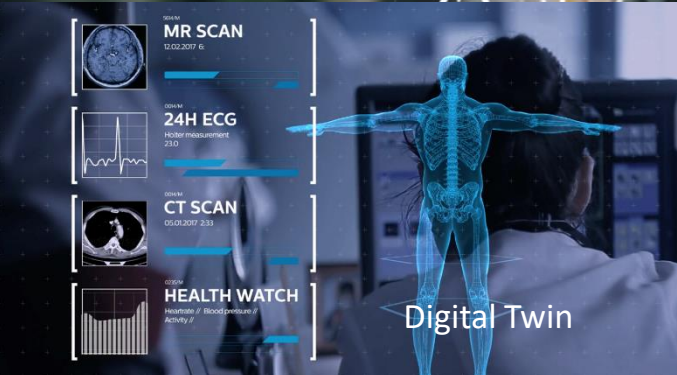
Is embedded into  
people's workflows  
or daily environment

**Adaptive intelligence** combines the power of AI and other technologies  
with clinical and operational domain knowledge



# Adaptive Intelligence *Attributes*

- Dynamic:** changes dynamically, in response to you
- Unobtrusive:** integrates into the environment
- Context-aware:** devices recognize you & your context
- Natural:** interact and converse in an intuitive way
- Precise:** multi-modality perspective for precision
- Personalized:** configured to your needs
- Predictive:** anticipate your condition & needs
- Pro-active:** preventative, enabling early intervention





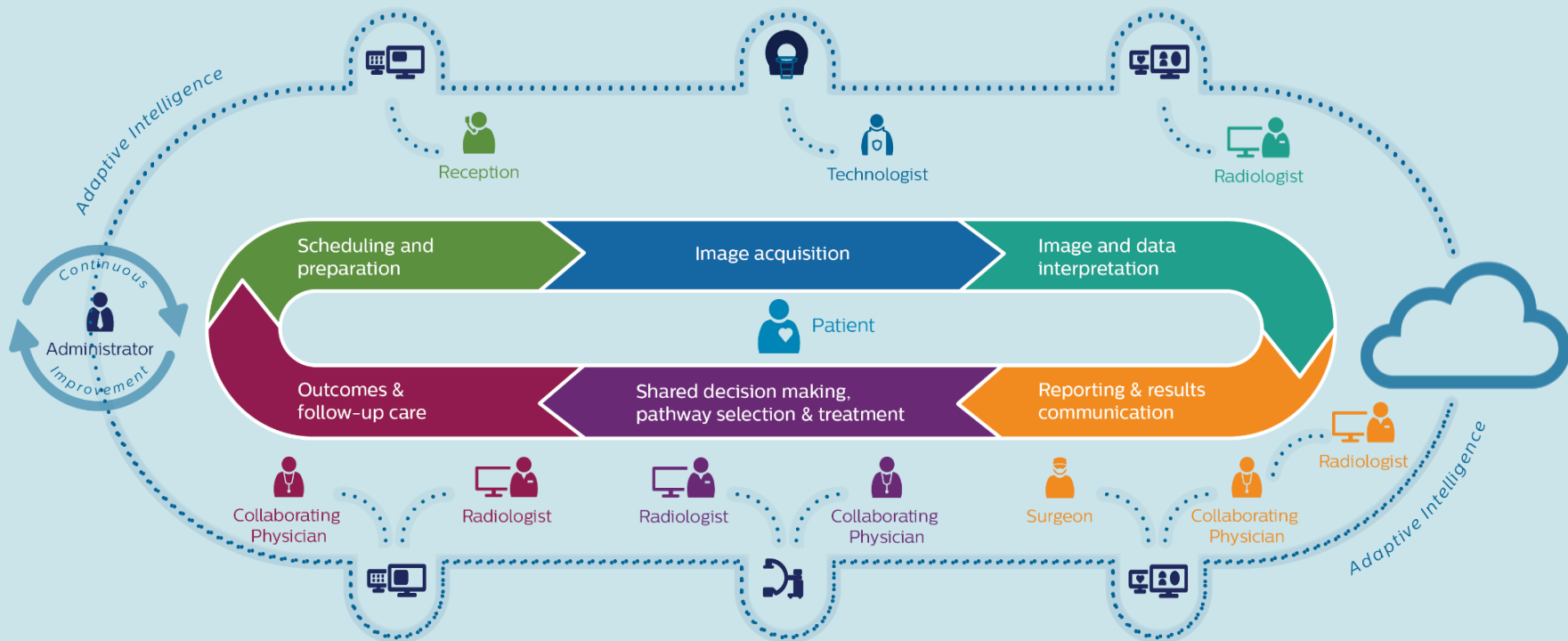
# AI in radiology will enable precision diagnosis and efficiency

- Integration of vast amounts of diagnostic data for earlier and more definitive diagnosis
- Right study, at the right time, leading to the right therapeutic interventions
- Precise therapies guided by imaging
- Optimal operational performance to ensure equal quality of care across hub-and-spoke health systems
- Simplified and automated workflow to reduce staff workload and variability

Using AI to **augment** healthcare providers



# A solutions approach for AI in Radiology

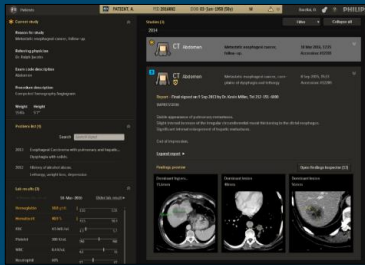




# Illumeo with adaptive intelligence

Launched at RSNA 2018

### Patient Briefing



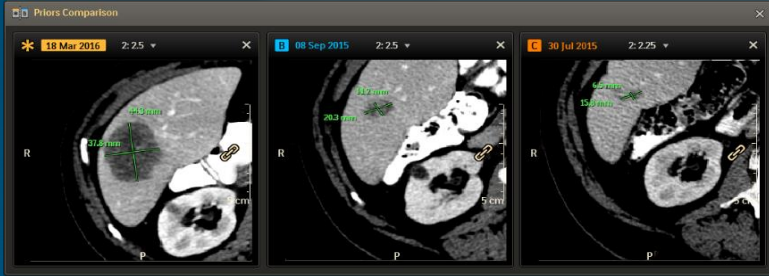
### Semantic Labeling



### Inspection Reticle



### Comparison Inspector



### Findings Inspector





# Data analytics and insight gathering using Performance Bridge

Phoenix Children's  
Hospital, USA



**Reduced waste**  
60 Unnecessary exam  
cards eliminated  
7% Repeat scans reduction



**20+ minutes  
of time savings**  
in changeover time

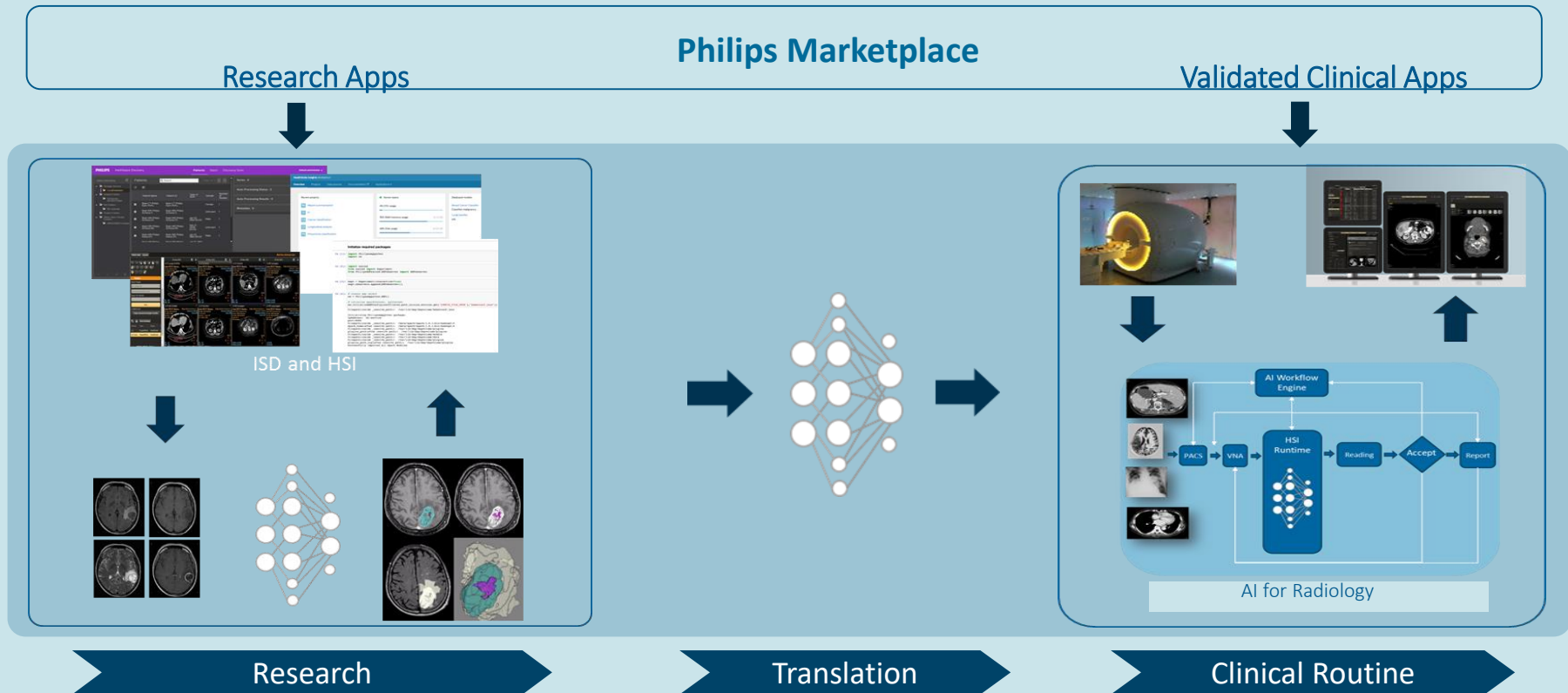


**Improved  
patient and staff  
experience**

Results from case studies are not predictive of results in other cases. Results in other cases may vary.

# Philips AI Translational Solution for Radiology

## *From Clinical Research to Clinical Routine*

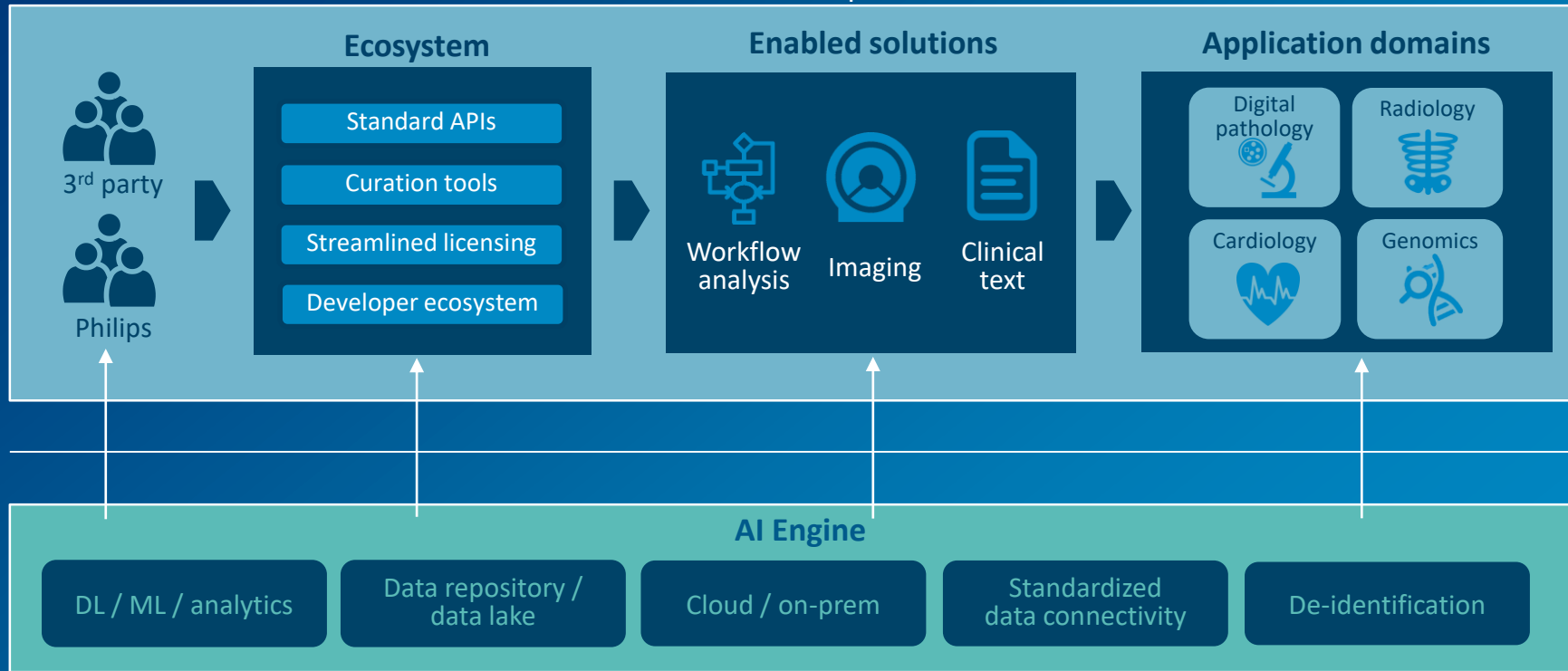






# Creating an Adaptive Intelligence Ecosystem

Marketplace



AI Engine on HealthSuite Platform



In 2018, 19 AI start-ups were selected from  
800 across 11 countries

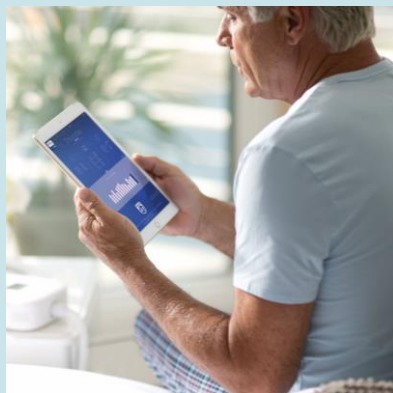


Ecosystem Innovation  
HealthWorks, Market Place,  
Connected Care Ecosystem

HealthWorks

# It all comes together in a Connected Care ecosystem

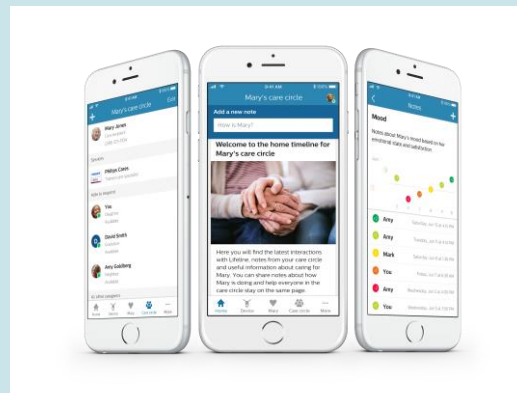
AI will enable deep insight in a person's health, disease drivers and state.  
AI supports a more precise diagnosis, better therapy fit and improved adherence



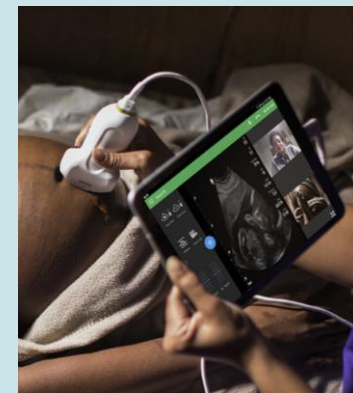
**Sleep & Respiratory Care**  
Coaching & therapy compliance



**e-ICU**  
Real-time monitoring  
and Intervention



**Elderly Care**  
Behavioral pattern recognition



**Precision Diagnosis**  
At the point of care

# Your digital twin

## Putting data and AI into a personalized clinical context

**MR SCAN**  
12.02.2017 6:

**24H ECG**  
Holter measurement  
23.0

**CT SCAN**  
05.01.2017 2:33

**HEALTH WATCH**  
Heart rate // Blood pressure //  
Activity //

**MR. BURKE**  
MALE // AGE 65 // 1.82M //  
DIAGNOSIS: ATRIAL FIBRILLATION

**MR SCAN**  
12.02.2017 6:32 PM

**24H ECG**  
Holter measurement  
23.04.2017

**CT SCAN**  
05.01.2017 2:33 PM

**HEALTH WATCH**  
Heart rate // Blood pressure //  
Activity //

**MR. BURKE** Field Spaces **HEART MODEL**

MALE // AGE 65 // 1.82M //  
DIAGNOSIS: ATRIAL FIBRILLATION

$f^\varphi = c\varphi(\varphi - \alpha)(1 - \varphi) - r\varphi$

$f^\varphi = c\varphi(\varphi - \alpha)$

$\varphi + \text{DIV} \mathbf{q}(\varphi) = f^\varphi(\varphi, r)$

1 2 3 4 5

Ca Fe Ni Zn Cu

10 11 12 13 14 15 16 17 18 19 20

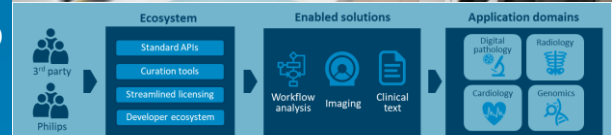




# Five ways in which healthcare innovation is changing

- From **product** features to **solutions** for value-based care
- Designing solutions **aligned with customer KPI's** is critical
- This requires **ecosystem innovation** on open **digital platforms**
- To unlock the power of data we need a **System of Engagement** with **Adaptive Intelligence** to translate EMR and device data into actionable insights embedded into the workflow
- Research is moving out of the lab to the frontline of innovation – **co-creation** with customers and ecosystem partners

<https://www.linkedin.com/pulse/five-ways-which-healthcare-innovation-has-changed-over-van-houten/>



From “the Lab is your World” – to “the World is your Lab”





Q & A



